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CONFIRMATION NO. 4320

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|---|---|-------------------------------|---|--|
| <b>SERIAL NUMBER</b><br>10/677,113  | <b>FILING OR 371(c) DATE</b><br>09/30/2003<br><b>RULE</b>   | <b>CLASS</b><br>707           | <b>GROUP ART UNIT</b><br>2165   | <b>ATTORNEY DOCKET NO.</b><br>29516/38346  |
| <b>APPLICANTS</b><br>Robert M. Nagy, Aurora, IL;<br><b>** CONTINUING DATA **</b> <i>YES J.V.</i><br>This appln claims benefit of 60/414,701 09/30/2002 and is a CIP of 09/455,877 12/06/1999<br><b>** FOREIGN APPLICATIONS **</b> <i>None J.V.</i>  |   |                               |   |  |
| <b>IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** SMALL ENTITY **</b><br><b>** 12/23/2003</b>   |   |                               |   |  |
| Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no<br>35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after<br>met Allowance<br>Verified and <i>Lacy</i> <i>J.V.</i><br>Acknowledged Examiner's Signature Initials |   | <b>STATE OR COUNTRY</b><br>IL | <b>SHEETS DRAWING</b><br>17   | <b>TOTAL CLAIMS</b><br><del>36</del> 27<br><b>INDEPENDENT CLAIMS</b><br><del>8</del> 4 |
| <b>ADDRESS</b><br>04743   |   |                               |   |  |
| <b>TITLE</b><br>Relationship management system determining contact pathways in a contact relational database  |   |                               |   |  |
| <b>FILING FEE RECEIVED</b><br>680   | FEES: Authority has been given in Paper<br>No. _____ to charge/credit DEPOSIT ACCOUNT<br>No. _____ for following: |                               | <input type="checkbox"/> All Fees<br><input type="checkbox"/> 1.16 Fees ( Filing )<br><input type="checkbox"/> 1.17 Fees ( Processing Ext. of time )<br><input type="checkbox"/> 1.18 Fees ( Issue )<br><input type="checkbox"/> Other _____<br><input type="checkbox"/> Credit |  |